



Residential Social Services Officer - The White House

Salary: Band 5 £25,652 to £27,363

Hours: 37 hours and part time (18.5 hours) available, Flexible to meet the need of the service but within a rota and therefore hours are unsocial and include weekends.

PLEASE INDICATE ON YOUR APPLICATION FORM WHICH HOURS YOU ARE APPLYING FOR

This will include sleeping in at night which attracts a further payment.

Contract: Permanent

Portsmouth City Council is committed to safeguarding and promoting the welfare of children and expects all staff and volunteers to share this commitment. It is also committed to promoting high quality childcare across the City that works to improve outcomes for children.

DBS Disclosure at Enhanced level will be required prior to any offer of employment and this post is exempt from the Rehabilitation of Offenders Act 1974.

Every post is subject to PCC and Portsmouth Safeguarding Children's Board safer recruitment procedures.

The White House

The White House is a three bedroom home for young people aged 8 - 14. The White house accommodates both male and female residents on a planned admission basis.

What is the role?

You will be responsible for the day to day interaction and care of up to three children with a range of complex needs. You will work alongside children by helping them to achieve their specific individual needs and improving their future outcomes. You will be expected to apply relevant legislation, policies, procedures and guidance relating to residential child care.

- You will work alongside other professionals for example schools and therapists to provide a consistent team approach to manage care & risk
- Attend meetings with children or represent the team at meetings.
- You will be required to input information into the client database and carry out other related administrative tasks.
- You will also be expected to attend and contribute towards team meetings.
- With support from a senior staff member (sometimes on call not physically present) you will make sound judgements in the moment concerning safeguarding and general safety and wellbeing. These decisions must be within policy and practice and justifiable, demonstrating high standards of care.

Who is the person?

You will need to:

1. Take a proactive role in keeping your own learning & development up to date. For example, this includes reading, courses, E learning, presentations, legislation, policy and guidance.
2. Be able to effectively engage and build relationships with children.
3. Have excellent communication skills as you will be required to liaise with other agencies, parents, colleagues and children.
4. Have an understanding of the issues and pressures affecting children today.
5. Be flexible and responsive to the unique needs of each child.
6. Have good listening skills and be able to remain calm and focussed when working under pressure.
7. Have good written / IT skills in order to write contact sheets and reports
8. Be willing to use your initiative and make decisions around the needs of children on a day to day basis.
9. Be flexible in being able to adapt to changing workloads of the team.
10. A driving license is required.
11. A verifiable pass is required in English and Maths.
12. A Diploma at Level 3 would be an advantage or a willingness to work towards it is essential.
13. The ability to converse at ease with customers and provide advice in accurate spoken English is essential for the post

General Data Protection Regulation (GDPR)

As part of any recruitment process, Portsmouth City Council collects and processes personal data relating to job applicants. Portsmouth City Council is committed to being transparent about how it collects and uses that data and to meeting its data protection obligations under the General Data Protection Regulations (GDPR).

Completing and sending an application in for a vacancy is your consent for us to process your data for the purpose of recruitment. Your data is not used in any other way and you can withdraw your consent at any point in the recruitment process and we will destroy or delete your information.

For more detailed information on what we collect, how we use, store, delete data and your rights you can access a privacy statement on our Job board.

This role is eligible for a DBS check and the DBS have published a privacy notice to ensure individuals are fully informed of the use of their personal data; their rights and that Portsmouth City Council are meeting the necessary requirements when submitting DBS checks. It is important that you read and understand this privacy policy before any application is submitted to the DBS.

You will need to demonstrate that you have the Right to Work in the UK. No post will be offered without it.