

Early Help Worker - Multi-Agency Safeguarding Hub (MASH)

Salary: Band 8 £36,363 to £39,151 per annum, pro rata

Hours: 21.28 hours per week - Monday, Tuesday, and Friday

Contract Type: Permanent

Location: Portsmouth City Council

The Service

The team work closely with colleagues from the Police, Health, Education, Early Help, Probation, the Youth Offending Team and the Navy Welfare Service to keep children safe. MASH is a dynamic and fast-moving service managing large volumes of information within tight timescales.

About the Role

Portsmouth City Council is committed to safeguarding and promoting the welfare of children and young people. As an Early Help Worker within the Multi-Agency Safeguarding Hub (MASH), you will play a vital role in supporting families whose needs meet the Tier 3 threshold. You will work collaboratively with professionals across the city to ensure children and families receive timely and effective support.

Key Responsibilities

- Work within the MASH Early Help Team to assess and support families at Tier 3 level.
- Identify support needs and guide professionals in developing Early Help Assessments (EHAs), family support plans, and coordinating meetings.
- Provide advice and guidance on Early Help procedures, local services, and available resources.
- Liaise with families, schools, and other universal providers to coordinate support.
- Lead on MASH education, offering risk analysis and recommendations for support.
- Occasionally engage in direct work with children and families, requiring strong communication skills across all age groups.
- Support training initiatives led by the Portsmouth Safeguarding Children Partnership.



Who is the person?

- Have substantial experience working with children and families in social care or education settings.
- Demonstrate independence, objectivity, and the ability to challenge professional practice.
- Be an effective communicator, able to build relationships and liaise across all levels.
- Show initiative and problem-solving skills under pressure.
- Remain calm and follow safeguarding procedures in stressful or unpredictable situations.
- Work independently and collaboratively within a team, adhering to national standards and local procedures.
- Have excellent organisational and prioritisation skills to manage a busy workload and meet statutory timescales.
- Be flexible and adaptable to changing team demands and able to provide cover when needed.

Safeguarding and Recruitment

This post is subject to Enhanced DBS Disclosure. It is exempt from the Rehabilitation of Offenders Act 1974. All recruitment follows Portsmouth City Council and Portsmouth Safeguarding Children's Board safer recruitment procedures.

You will need to demonstrate that you have the Right to Work in the UK. No post will be offered without it.

General Data Protection Regulation (GDPR)

As part of any recruitment process, Portsmouth City Council collects and processes personal data relating to job applicants. Portsmouth City Council is committed to being transparent about how it collects and uses that data and to meet its data protection obligations under the General Data Protection Regulations (GDPR).

Completing and sending an application in for a vacancy is your consent for us to process your data for the purpose of recruitment. Your data is not used in any other way and you can withdraw your consent at any point in the recruitment process and we will destroy or delete your information.

For more detailed information on what we collect, how we use, store, delete data and your rights you can access a privacy statement on our Job board.