



Family Intervention Worker

Salary: Band 6, £28,239 to £32,061 per annum, pro rata

Hours: 22.2 Hours per week

Contract: Fixed Term contract up to 1 Year - Maternity Cover

Portsmouth City Council is committed to safeguarding and promoting the welfare of children, and young people, and expects all staff and volunteers to share this commitment.

DBS Disclosure at Enhanced level will be required prior to any offer of employment and this post is exempt from the Rehabilitation of Offenders Act 1974.

Every post is subject to PCC and Portsmouth Safeguarding Children Partnership safer recruitment procedures.

At Portsmouth City Council

At Portsmouth City Council we value social work, and we continue to invest in our front-line staff and services, drawing on a wide range of skills, sharing expertise with our partner agencies and valuing development and improving practice. We are members of Research in Practice.

As a unitary authority, Portsmouth is able to be flexible and nimble in its strategic and operational delivery to benefit our children and families. We have been recognised by Ofsted as a **"Good"** Local Authority, with **"Outstanding"** for our Family Safeguarding and Support teams.

The Service

The Family Intervention Service is a city-wide resource, responding to referrals from case holding family safeguarding Social Workers for parenting pathway and in providing family time with children who have been removed from the care of their parents. A variety of interventions are used to provide parents with the opportunity to demonstrate that they have the potential to improve and provide their children with safe child-centred care. We work with families in a positive and restorative manner where there are child protection concerns to enable them to put the needs of their children first, we provide support and guidance with parenting and emotional or practical skills through our parenting pathway. As a service we take pride in our work by valuing others, focusing on what's important so that we make a real and positive difference. Our values are outlined in our Ways of Working and our Guiding Principles and if they reflect how, you are and how you work then this could be the role that meets your expectations.

What is the role?

You will be based at Somerstown Family Hub, as part of the Family Connections Service but will work closely with Social Workers feeding into the child's assessment process, attending occasional meetings offsite within the Portsmouth area.

The role consists of two parts: one part of the role you will be supervising 'family time' sessions in the centre between families and their children where the children are no longer living in their family home. Within these sessions you will work with families independently using a restorative approach and as part of a team with other professionals to contribute to the planning and intervention of a programme of work.

The interventions you will carry out with families within these family time sessions the aim is to enhance the parent/child relationship, prevent family breakdown and support the families to make changes.

The other part of the role will involve working independently within family's homes completing direct work with parents and children on a one-to-one basis.

For both parts of the role, you will represent children and families and produce reports for child protection meetings, court hearings and other multi-agency meetings as required.

It is expected you will be able to complete risk assessments, report any concerns to the case holding social worker, including direct incidents of verbal or physical aggression and violence and to support family time/parenting work safely.

Who is the person?

You will:

1. Be an experienced child-care practitioner, who understands the value of social work intervention with very vulnerable children and their families.
2. Have an NNEB or NVQ3 in Health & Social Care, a childcare and/or education qualification or an equivalent qualification.
3. Have previous experience of working with families and children in one of the following settings: social care, the health service, education or another statutory or voluntary agency.
4. Have knowledge of a variety of ways to help families improve their parenting skills and behaviour management techniques.
5. Have knowledge of the physical, intellectual and emotional needs of children and adults.
6. Have strong communication skills, as you will be liaising with staff at all levels, families and other professionals to provide an integrated approach to meet service user needs. The ability to converse at ease with customers and provide advice in accurate spoken English is essential for the post.
7. Be able to work as part of a team to ensure a smooth delivery of the service and be flexible in being able to adapt to the changing needs of the team.
8. Be able to work independently within the family's home.



9. Have proven ability to produce written material that is factual, concise and informative including written records, letters, reports and statements to court as and when required.
10. Be able to manage challenging and difficult and/or stressful situations calmly and assertively.
11. Be able to show empathy and patience as you will be dealing with service users in difficult and stressful situations.
12. Be able to prioritise your own workload to enable you to meet deadlines.
13. Have good observational skills
14. Be able to provide 'high support, high challenge' to parents.
15. Attend training relevant to the role.

You will need to demonstrate that you have the Right to Work in the UK. No post will be offered without it.

General Data Protection Regulation (GDPR)

As part of any recruitment process, Portsmouth City Council collects and processes personal data relating to job applicants. Portsmouth City Council is committed to being transparent about how it collects and uses that data and to meeting its data protection obligations under the General Data Protection Regulations (GDPR).

Completing and sending an application in for a vacancy is your consent for us to process your data for the purpose of recruitment. Your data is not used in any other way and you can withdraw your consent at any point in the recruitment process and we will destroy or delete your information.

For more detailed information on what we collect, how we use, store, delete data and your rights you can access a privacy statement on our Job board.