



Casual Care Assistant - Shearwater

Salary: Band 4 approx. £14.00 per hour

Hours: This is a casual contract - there are no set hours - you will be work as and when needed.

Portsmouth Local Authority is committed to safeguarding and promoting the welfare of adults at risk and expects all staff and volunteers to share this commitment.

DBS Disclosure at Enhanced level will be required prior to any offer of employment and this post is exempt from the Rehabilitation of Offenders Act 1974.

The Service

What is the purpose of Adult Social care from a service user perspective?

Help me, when I need it, to live the life I want to live

Shearwater

Shearwater is in Milton and is a purpose-built 40 bed dementia residential home, which opened in August 2009. The accommodation is spread over 2 floors in units of 20 per floor. All bedrooms have a private ensuite with a shower. The home also has a good-sized garden for service users to enjoy.

We currently have around 100 staff working different roles and different shifts throughout the home.

As a service we take pride in our work by valuing others, focusing on what's important so that we make a real and positive difference to our residents.

What is the role?

Using a person-centred approach, you will look after the physical, emotional, cultural and social needs of service users. This will include personal care, assisting clients at mealtimes and all aspects of daily living.

You will be providing person centred care in the form of social activities which promotes the resident's mental health and wellbeing and improves their quality of life.

You will be key to specific residents, taking responsibility to ensure information about their health is recorded and communicated to the assistant managers. This is a legal requirement under the Care Quality Commission CQC and is designed to meet our fundamental standards so resident's individual needs are met and care plans can be kept up to date with this information.

It will be your responsibility to ensure monitoring and hourly checks, with detailed recording of your observations, are carried out.



You will look after the needs of a diverse group of service users with a wide range of care needs, including challenging behaviour.

This role will include some person moving and handling duties.

There will also be the need for light food preparation.

Who is the person?

You need to have:

1. The ability to converse at ease with residents with cognitive impairment and provide advice in accurate spoken English is essential.
2. Have patience and empathy, with an understanding of the needs of people with different types of dementia and physical disabilities.
3. Experience in a caring role as a formal paid or unpaid carer.
4. An understanding of the importance of resident's dignity, privacy and choice, and applying this in practice.
5. The ability to be flexible and adaptable, able to work in a team as well as being able to work independently and able to use your own initiative and make decisions.
6. Have good communication, interpersonal and written skills.
7. Computer skills will be required to enable you to update care plans electronically and use e-learning.
8. An understanding of the cultural and linguistic needs of people from a diverse range of backgrounds.
9. You will be required to take part in training and development which will contribute towards your framework and study for QCF at level 2 / 3 (or equivalent) in Social Care and undertake learning to complete the Care Certificate (previously CIS) within your probation period.
10. The ability to deal with emergencies in a confident manner.
11. An understanding of the principles and practice of client confidentiality and Data Protection.

You will need to demonstrate that you have the Right to Work in the UK. No post will be offered without it.

General Data Protection Regulation (GDPR)

Portsmouth City Council is the Data Controller of any personal information you provide when applying for a job. It will only be used in connection with the recruitment process and will not be kept for longer than necessary. For more detailed information you can access the Data Protection Privacy Notice on our [careers portal](#).